

PRIVACY POLICY

(revised edition Nr. 1 dated October 18, 2018)

This Privacy Policy for personal data (hereinafter referred to as the Privacy policy) is valid for the Personal data which “CLOUDPAYMENTS” LLC (PSRN 1147746077159, TIN 7708806062, Moscow, Shukhova Street 14, building 11, floor 3, room 77) can receive using the web-site located in the Internet under the domain name <https://www.cloudpayments.ru>. Use by the Site User means confirmation of the consent with the Privacy policy and the conditions for Personal data processing. In case of disagreement with the conditions of the Privacy policy, the User must stop using the Site. The Privacy policy is applicable only to the “CLOUDPAYMENTS” LLC Site, it neither controls nor is responsible for the sites of the third entities which a User can enter using the links present on the Site. The Site Administration does not check the reliability of the Personal data provided by the User.

1. DEFINITION OF TERMS

1.1. The Privacy policy uses the following terms:

1.1.1. **“Site Administration”** – authorized employees acting on behalf of the “CLOUDPAYMENTS” LLC who organize and (or) implement the Processing of the personal data.

1.1.2. **“Personal data”** – any information related directly or indirectly to an identified or identifiable individual (personal data owner).

1.1.3. **“Personal data processing”** – any action (operation) or a set of actions (operations) implemented with the use of automation means or without such with the personal data, including collection, record, systematization, accumulation, storage, clarification (update, change), extraction use, transfer (distribution, provision, access), anonymization, blocking, deletion and erasure of the personal data.

1.1.4. **“Personal data privacy”** – a strong requirement for Operator or other entities with the access to the personal data to never distribute them without the consent of the owner of the personal data or in case of any legal reason.

1.1.5. **“User”** – a person having access to the Site via Internet and using the Site.

1.1.6. **“Site”** – a web-site located in the Internet at the domain address <https://www.cloudpayments.ru>.

1.1.7. **“Cookies”** – a small data fragment sent by a web-server and stored by the User computer, which is all the time sent by a web-client or a web-browser to the web-server in the HTTP request when trying to open the page of the relevant site.

1.1.8. **“IP address”** – a unique network address of the computing node built under the IP protocol.

2. PRIVACY POLICY SCOPE

2.1. The Privacy policy specifies the obligations of the Site administration for non-disclosure and provision of the safety mode for the Personal data privacy which are provided by the User to the Site administration in the following cases:

2.1.1. when filing the application for CloudPayments connection;

2.1.2. when sending an appeal;

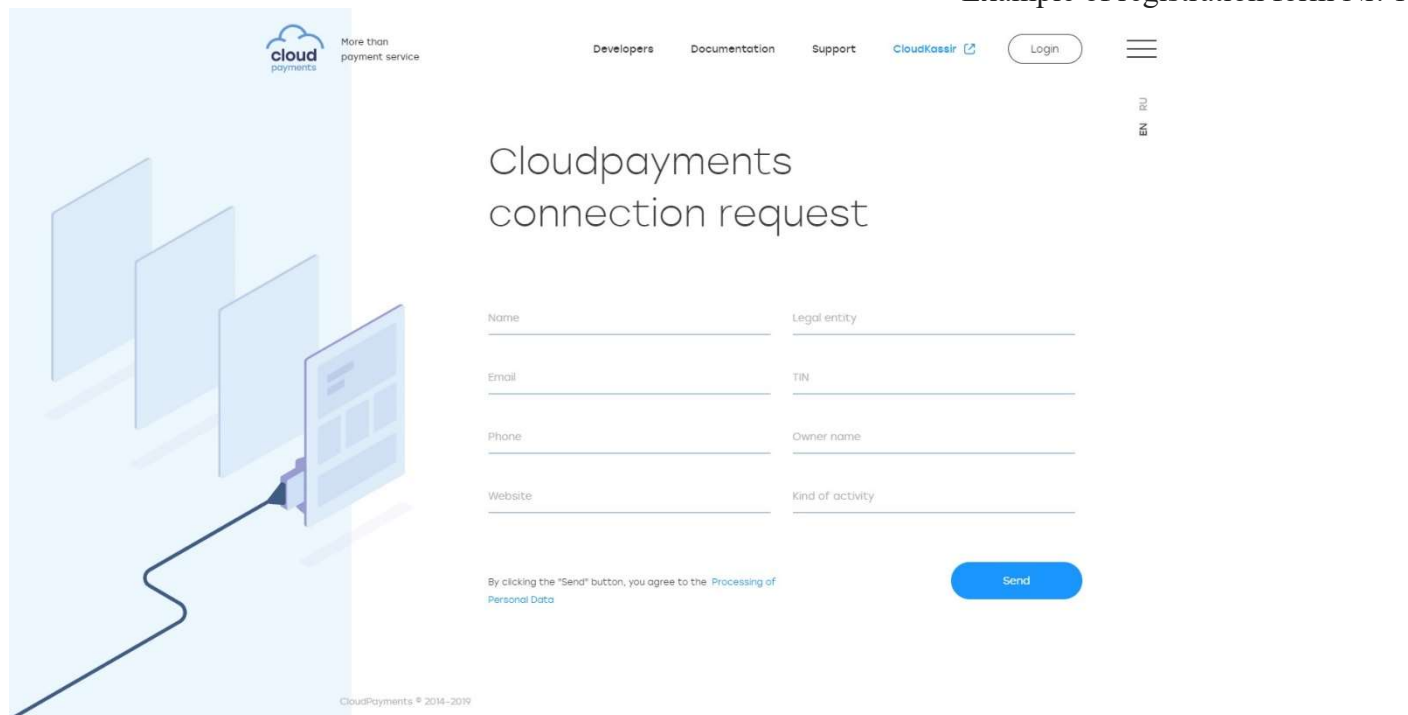
2.1.3. when sending a request (within client support);

2.1.4. when sending an offer (within client support).

2.2. The Personal data permitted for Processing within the Privacy policy are provided by the User by filling in the registration forms (the examples are given bellow) and include:

2.2.1. for p. 2.1.1. of the Privacy policy – full name of the head of the company/sole proprietor, Name (specified at the discretion of the User), phone number, postal address (electronic mail);

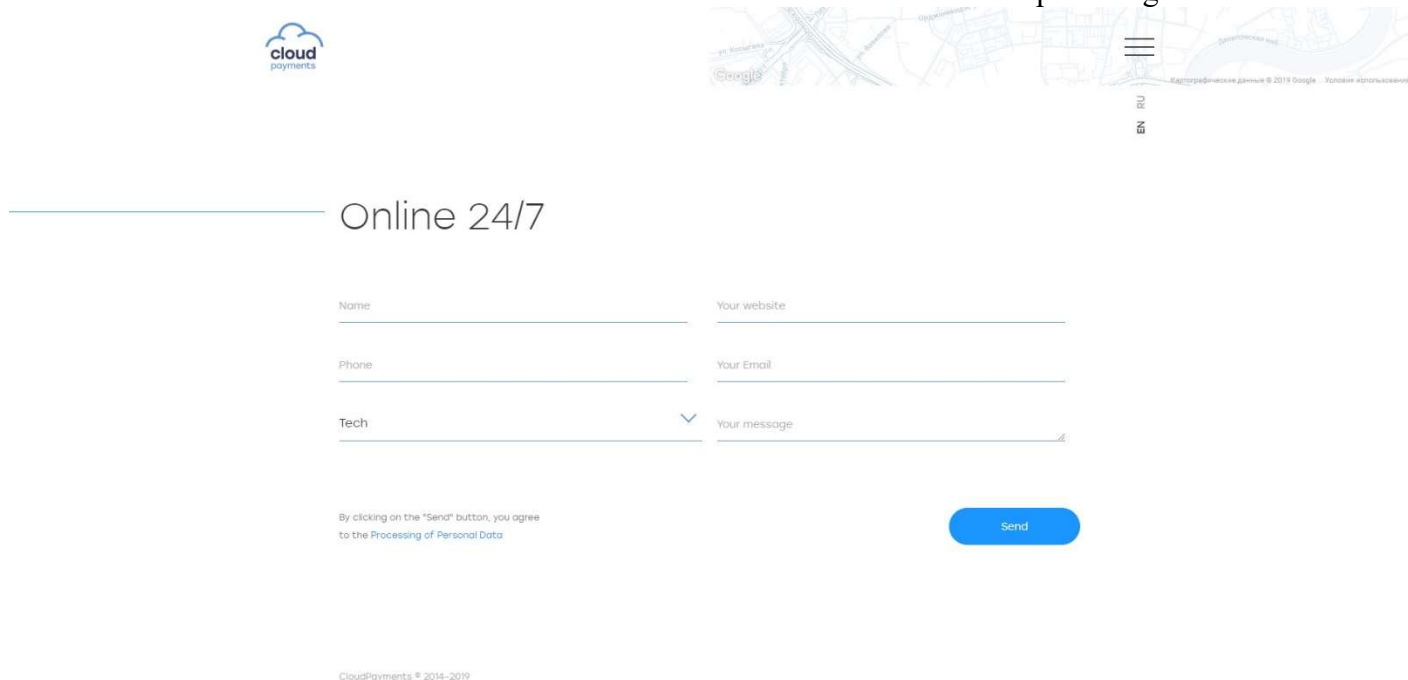
Example of registration form Nr. 1



The screenshot shows the 'Cloudpayments connection request' registration form. At the top left is the Cloudpayments logo with the tagline 'More than payment service'. Navigation links include 'Developers', 'Documentation', 'Support', 'CloudKassir', and a 'Login' button. Language options 'EN' and 'RU' are visible. The form fields are: Name, Legal entity, Email, TIN, Phone, Owner name, Website, and Kind of activity. A blue 'Send' button is at the bottom right. A disclaimer states: 'By clicking the "Send" button, you agree to the Processing of Personal Data'. The footer includes 'CloudPayments © 2014-2019'.

2.2.2. for p. 2.1.2. of the Privacy policy - Name (specified at the discretion of the User), phone number, e-mail (electronic mail);

Example of registration form Nr. 2



The screenshot shows the 'Online 24/7' registration form. At the top left is the Cloudpayments logo. A background image of a city map is visible. Navigation links include 'EN' and 'RU'. The form fields are: Name, Your website, Phone, Your Email, Tech (with a dropdown arrow), and Your message. A blue 'Send' button is at the bottom right. A disclaimer states: 'By clicking on the "Send" button, you agree to the Processing of Personal Data'. The footer includes 'CloudPayments © 2014-2019'.

2.2.3. for p. 2.1.3. of the Privacy policy – full name (User's full name), e-mail (electronic mail),

cloud payments

ГЛАВНАЯ БАЗА ЗНАНИЙ ПРЕДЛОЖЕНИЯ ВОЙТИ

ОТПРАВИТЬ ЗАПРОС

ОСТАВИТЬ ПРЕДЛОЖЕНИЕ

Полное имя * Email-адрес *

Тема *

Содержание *

Прикрепить файл Отменить Отправить запрос

Способы формирования чеков

Только по запросу на оплату чек не формируется. Касса не знает с какими параметрами формировать чек. Для формирования чека нужно передавать данные чека. Это мерчант может.

Получение актов и реестров

Для получения в личном кабинете актов, реестров по дням и по операциям используется раздел "Отчеты". Необходимо выбрать месяц, организацию, а затем нажать кнопку...

2.2.4. for p. 2.1.4. of the Privacy policy – full name (User’s full name), e-mail (electronic mail),

cloud payments

ГЛАВНАЯ БАЗА ЗНАНИЙ ПРЕДЛОЖЕНИЯ ВОЙТИ

ОТПРАВИТЬ ЗАПРОС

ОСТАВИТЬ ПРЕДЛОЖЕНИЕ

Полное имя * Email-адрес *

Тема *

Категория *

Содержание *

Отменить Оставить предложение

Получение актов и реестров

Для получения в личном кабинете актов, реестров по дням и по операциям используется раздел "Отчеты". Необходимо выбрать месяц, организацию, а затем нажать кнопку...

2.3. In addition to the registration forms the Site can use different systems of web analytics. The Site protects the data which are automatically transferred during the process of watching the advertisement and visiting the Site pages, including:

- IP address;
- information from Cookies;
- information about browser (or other program which provides access to advertisement display);

- operation system;
- access time, time zone/region;
- site web address.

2.3.1. Cookies turn off can lead to impossibility to access some Site sections.

2.3.2. The Site administration can implement collection of the statistics related to the data specified in p. 2.3. of the Privacy policy. This information is used in order to reveal and solve technical difficulties in order to manage fraud.

2.3.3. The information is subject to secure storage and non-disclosure, except for the cases provided in the Privacy policy and the law.

3. PURPOSE OF PERSONAL DATA PROCESSING

3.1. The Site administration can use the Personal data with the following purpose:

3.1.1. for p. 2.1.1. of the Privacy policy – consideration of the User’s application to connect to the legal entity/sole proprietor the services provided by “CLOUDPAYMENTS” LLC and (or) its partners (including “CLOUDKASSIR” LLC, PSRN 1177746311016, TIN 7725364512, Moscow, Shukhova Street 14, building 11, floor 3, room 309), interaction with the purpose to collect the required documents and the information to conclude the relevant agreement with “CLOUDPAYMENTS” LLC and (or) its partners, advising about the provided services, informing about the current and new products of “CLOUDPAYMENTS” LLC and its partners;

3.1.2. for p. 2.1.2. of the Privacy policy – consideration of the User’s appeals for any issues related to the activity of “CLOUDPAYMENTS” LLC and its 5 services, advising about the provided services, informing about the current and new products of “CLOUDPAYMENTS” LLC and its partners;

3.1.3. for p. 2.1.3. of the Privacy policy – consideration of the User’s requests for the issues related to the technical support for the clients, interaction with the User, advising services.

3.1.4. for p. 2.1.4. of the Privacy policy – consideration of the User’s offers related to the services provided by “CLOUDPAYMENTS” LLC, interaction with the User, advising services.

4. WAYS AND TIME PERIODS FOR PERSONAL DATA PROCESSING

4.1. Personal data processing is implemented within five (5) years after the provision of the Personal data by any legal way, including the personal data information systems using the means of automation or without them. If there is an agreement concluded between the User or another entity whose interests are represented by the User and the “CLOUDPAYMENTS” LLC, the Personal data processing is implemented within the validity of the agreement, as well as within five (5) years after its termination.

4.2. The User agrees that the Site administration has the right to transfer the Personal data to the partners (including “CLOUDKASSIR” LLC, PSRN 1177746311016, TIN 7725364512, Moscow, Shukhova Street 14, building 11, floor 3, room 309) in order to provide the requested services, advising about services provision, consideration of the Users’ appeals/requests/offers.

4.3. There are other cases when the Personal data can be transferred to the third entities, competent public authorities of the Russian Federation only under the grounds and in the manner specified in the legislation of the Russian Federation.

4.4. In case of loss or disclosure of the Personal data, the Site administration informs the User about the loss or disclosure of the Personal data.

4.5. The Site administration takes the required organizational and technical measures to protect the Personal data from illegal or accidental access, erasure, change, blocking, copying, distribution as well as from other illegal actions by the third entities.

4.6. The Site administration together with the User/clients takes all the required measures to prevent any losses or other adverse consequences caused by the loss or disclosure of the Personal data.

5. OBLIGATIONS OF THE PARTIES

5.1. The user has the following obligations:

5.1.1. To provide the Site administration, in the cases specified in p. 2.1. of the Privacy policy, with the actual and reliable Personal data.

5.1.2. Update and amend the provided Personal data in case of changes in this information.

5.1.3. Get all the required consents of the third entities in advance, in case of provision of their Personal data to the Site administration.

5.2. The Site administration has the following obligations:

5.2.1. To use the received Personal data only for the purposes specified in Section 3 of the Privacy policy.

5.2.2. To keep the private information secret, never disclose it without a preliminary written consent of the personal data owner, as well as never implement selling, change, publishing or disclosure by other possible ways of the provided Personal data, except for the cases specified in the Privacy policy, the agreements concluded with the clients and the legislation of the Russian Federation.

5.2.3. Take safety measures to protect Privacy of the personal data according to the procedure usually followed to protect that kind of information in the current business practice and in accordance with the requirements of the legislation of the Russian Federation.

5.2.4. Block the Personal data of the personal data owner after the moment of the appeal or request by the User/personal data owner or his legal representative, or the authorized authority for protection of personal data owners; rights for the period of verification, in case of the reveal of unreliable Personal data or illegal actions, as well as in other cases under the legislation of the Russian Federation.

5.2.5. Fulfill other obligations related to the Personal data and the personal data owner in accordance with the law.

6. RESPONSIBILITIES OF THE PARTIES

6.1. The Site administration which did not fulfill its obligations is responsible for the losses (real damage) experienced by the User because of illegal use of the Personal data through the fault of the Site administration in accordance with the legislation of the Russian Federation, except for the cases specified in p. 6.2. of the Privacy policy.

6.2. In case of loss or disclosure of the Personal data, the Site administration is not responsible if the Personal data:

6.2.1. Became open to the public before their loss or disclosure.

6.2.2. Were disclosed with the User's consent, including within p. 4.2. and p. 4.3. of the Privacy policy.

6.3. The User reimburses "CLOUDPAYMENTS" LLC in full, if the third entities, including the government authorities, file claims against "CLOUDPAYMENTS" LLC related to the Personal Data Processing

provided by the User to the Site administration with no consent of the personal data owner, Processing of unreliable/damaged/irrelevant Personal data through the fault of the User.

7. SETTLEMENT OF DISPUTES

7.1. Before going to the court to file claims against the disputes arising because of the relations between the User and the Site administration, it is obligatory to file the claim (written suggestion about voluntary dispute settlement).

7.2. The one who receives the claim, notifies the claimant in writing within thirty (30) calendar days after the receipt of the claim, about the results of claim consideration.

7.3. In case of no agreement reached, the dispute will be settled by the court of justice in accordance with the legislation of the Russian Federation

8. USE OF COOKIES FILES

8.1. The Cookies contain the information which can be required to save the settings of the User's display variants and information collection on the Site (which pages were visited by the User, what was downloaded and other information. This information does not belong to the Personal data.

8.2. In order to see the material without Cookies, the User can set his Browser in the required manner.

8.3. Using the web analytics systems, the information about the User's activities can be transferred to the stated systems (Yandex Metrics and the like). 7

9. ADDITIONAL CONDITIONS

9.1. The Processing of the personal data is also implemented in accordance with the conditions of the agreement concluded between the "CLOUDPAYMENTS" LLC and the clients.

9.2. At any time, the User/owner of the personal data can withdraw the consent for the Processing of the Personal data by sending a written request to "CLOUDPAYMENTS" LLC: Moscow, Shukhova Street 14, building 11, floor 3, room 77. In this case the Site administration can continue the Personal data processing with no consent of the User/owner of the personal data, in the cases specified by the legislation of the Russian Federation.

9.4. The User/owner of the personal data has the right to exercise his rights under Chapter 3 of the Federal Law Nr. 152-Ф3 "On personal data" dated 27.07.2006 and receive the information related to the personal data processing, require clarification or blocking, or erasure of the Personal data in the cases specified by the legislation, take measures to protect his rights. The interaction takes place in writing to the address specified in p. 9.2. of the Privacy policy.

9.5. The Site administration has the right to amend the Privacy policy with no consent of the User.

9.6. The New Privacy policy becomes valid when posted on the Site unless otherwise is specified in the revised version of the Privacy policy.

9.7. All the suggestions or questions about the Privacy policy should be addressed the "CLOUDPAYMENTS" LLC by sending an appeal using the Site.

9.8. The Privacy policy is posted on the page at the following address:

https://static.cloudpayments.ru/docs/cloudpayments_privacy_policy_EN.pdf